GOALBI ACADEMY

Enrollment & Free Trial Information

What to expect when you join a Goalbi Academy course

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Please read this information before you register for your free trial class and before you complete checkout for a paid enrollment. It explains how the free trial, enrollment, payment, and installments work. It is a plain-language guide; the binding rules are in our Terms of Service, Refund Policy, Privacy Policy, and Class Recording and Media Consent Notice.

Your Goalbi Academy account

You need a Goalbi Academy account to register for a free trial class or enroll in a course. Your account holds your class schedule, class links, recordings, payments, and support requests. You must be at least 18 years old.

Course readiness

Some courses ask you to complete an assessment before you register. The assessment helps confirm that the course is right for your current experience. Where a course has a prerequisite assessment, such as Performance Tuning, you need to pass it before you can take the free trial or enroll. The course page tells you what is required.

Your free trial class

Every current Goalbi Academy course includes one free live trial class. Your free trial class is the first scheduled live class of the course.

- There is no tuition payment and no deposit before the trial, and you do not need to enter any card details.
- You take part in the real class, so you experience the actual teaching.
- You can talk to the instructor about your goals, your expectations, and whether the course suits you.
- If you withdraw from a free trial or a course, you may register for the free trial class of another eligible intake, even if you attended a free trial for that course before.
- If we can verify that you withdrew before your free trial class began, you may, where eligible, register again for the same intake while its free trial class is still upcoming.
- Registration remains subject to the course's admission requirements, available places, and applicable consent requirements. We keep your earlier participation, enrollment, and payment records, and you cannot hold more than one active trial registration or enrollment for the same course at the same time.
- Places are limited by class capacity, and your trial place is a real seat in the class.
- You must register before the first scheduled live class begins. If the course has already started, you can join from its next available start date.

Your class schedule

Once you are registered, your student portal shows the date and time of your classes, your Zoom link, and your class WhatsApp group details. If a class time or session has to change for operational reasons, we will let you know and update your portal.

Live classes are interactive. You must keep your camera on during live classes unless your instructor tells you otherwise or Goalbi Academy has approved an exception. You can mute your microphone when you are not speaking.

After the trial class

- You decide whether to continue. Nothing is charged automatically.
- To continue, choose “Continue the course” in your student portal and complete checkout.
- If you do not want to continue, choose “Do not continue.” Nothing is owed.
- The second class and all later classes are available only after your payment has been verified.

Payment options

Where available, you can pay the full course price or choose an installment plan. The exact price, currency, and any installment schedule are shown at checkout before you pay. Payments are made by card (through Stripe) or with PayPal.

Paying in full

Your enrollment is confirmed once your payment is verified. Refunds are governed by the Refund Policy. If you change your mind before attending your first paid class (normally the class after your trial), you may request a full refund under that Policy.

Paying in installments

- Your enrollment is confirmed once your first installment is verified.
- You pay each later installment yourself from the Payment plans section of your portal. There are no automatic recurring charges.
- There is no interest and no late fee.
- If an installment is not paid by its due date, you have a grace period of seven calendar days, and your access continues as normal.
- If it is still unpaid after the grace period, your access to live classes, recordings, and course materials may be suspended. Your enrollment is not cancelled, the overdue amount is still payable, and access is restored as soon as your payment is verified.

If you decide to stop an installment plan

You can withdraw at any time from the Payment plans section of your portal or by contacting us. When your withdrawal is completed:

- your enrollment is cancelled and your course access ends;
- every installment that has not already been paid is cancelled, including any that is not yet due, due, in its grace period, or overdue;
- the remaining balance on your plan becomes $0; and
- installments you have already paid are not refunded just because you changed your mind.

Paying late is not the same as withdrawing. If you have not withdrawn, an overdue installment remains payable.

Example: a four-installment plan	What happens
You pay installments 1 and 2, then withdraw	Installments 1 and 2 stay paid. Installments 3 and 4 are cancelled. You owe nothing more.
Installment 3 is unpaid after the grace period and you have not withdrawn	Access is suspended. Installment 3 is still owed. Access returns once it is paid and verified.

Recordings

- Live classes may be recorded so that students can review them.
- If your free trial class is recorded, you can replay that recording for up to seven calendar days after the class.
- Your trial replay access ends earlier if you withdraw or decide not to continue.
- Once your paid enrollment is confirmed, the normal recording rules for enrolled students apply.
- Recordings of the second class and later classes require a paid enrollment.
- Recordings are for your personal learning only and must not be shared.

Promotional media

Registering for a trial or enrolling in a course does not allow Goalbi Academy to use your image or voice in promotional content. That requires your separate, optional promotional media consent, which you can give or withdraw at any time in your account settings. Your choice does not affect your participation.

Contact

If you have any questions, contact us at support@goalbi.com or through the support section of your student portal.

Your confirmation

You will be asked to confirm that you have read the current version of this information at two points: when you register for your free trial class, and again when you complete checkout for a paid enrollment. The checkout confirmation also applies if you enroll without taking a free trial. Each time, you confirm:

☐ **I confirm that I have read and understood the Enrollment & Free Trial Information.**

This confirmation is separate from your acceptance of the Terms of Service, the Privacy Policy, and the Refund Policy, from your educational recording acknowledgement, and from optional promotional media consent.